



Mr. Colton,

Oct. 23rd, 2017

I'm sure Curly, the local *HydroFLOW* dealer, has told you by now that I was impressed with *HydroFLOW*'s performance in reducing scale buildup and the texture of the deposits in the bottom of our hot water tank. I had my doubts (over the years) that traditional water treatment chemicals/salts could be replaced with new technologies and still provide cost effective operations. Well, a pleasant surprise awaited me during the flush of my hot water tank. The heating unit was clean, the minerals/scale had precipitated and was readily flushed out.

I already believed the other benefits including bacteria elimination but needed to see this part with my own eyes. In the position I hold at the water department I did not feel comfortable referring something I did not 100% believe in. I do believe I can do that now! With that being said, people really need to know the importance of the annual maintenance of draining the hot water tank because powdery scale will still settle out in the bottom of the tank.

Thank you,

Rodney Olson

Lakeside County Water & Sewer District

<http://lcwsd.com/>

General Manager

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