

**Sue and David Halpern**

620 East Barcelona Road  
Santa Fe, NM 87505-0323

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Audrey Jenkins  
Santa Fe by Design  
1512 Pacheco Street, Suite 104  
Santa Fe, NM 87505

I'm still amazed, Audrey...

...by the performance of the Hydroflow S38 water treatment unit you recommended for our home. I was hopeful, but reluctant to believe that a device so small and simple in appearance could produce the results you claimed it could.

As you know, our water comes from a well that we share with our next-door neighbor. A well test conducted prior to our purchase of the property indicated that the quality of the water is generally good, but it does have mineral content above the minimum detection levels and hardness is an issue. I came to you for advice shortly after we moved in because I was concerned with heavy scale deposits evident on the faucet aerators and shower heads. I suspected that there might be scale inside the pipes, water heater and dishwasher that could shorten their useful life.

I was dismayed when you pointed to the Hydroflow unit sitting on your desk and suggested it would remedy the problem, and as you will recall, I did not make an immediate decision to accept your advice. However, after several months had passed, I purchased the device and I had my plumber install it, although after watching the installation process, I concluded that I could easily have done it myself.

A few months have passed since then and I am extremely pleased to report that all my faucets are running clear, there are no water spots on our glassware or dishes, the glass shower door is free of spots and streaks and the aerators on the faucets and the shower heads have absolutely no deposits to clog their operation. Yes, we do use products like Lemi Shine in the dishwasher to eliminate all likelihood of spots and film, but that is something we did when we were using softer city water in our previous homes.

Shortly after I first talked with you and began considering your recommendations, I approached our next door neighbor and asked if he would participate in an effort to treat all the well water at the wellhead with your Hydroflow J62 unit to kill bacteria and prevent lime scale buildup. He felt the expense was unnecessary based on his personal experience with the water supply. Since then, he has accepted a new job, moved and sold his home. I have approached the new owner and we plan to discuss installing the unit at the wellhead as recommended. When he has an opportunity to compare the appearance of my plumbing fixtures with his own, I believe he will agree that the cost of the J62 unit is modest for the results that could be achieved.

Thank you again, Audrey, for your excellent advice.

Sincerely,



David Halpern