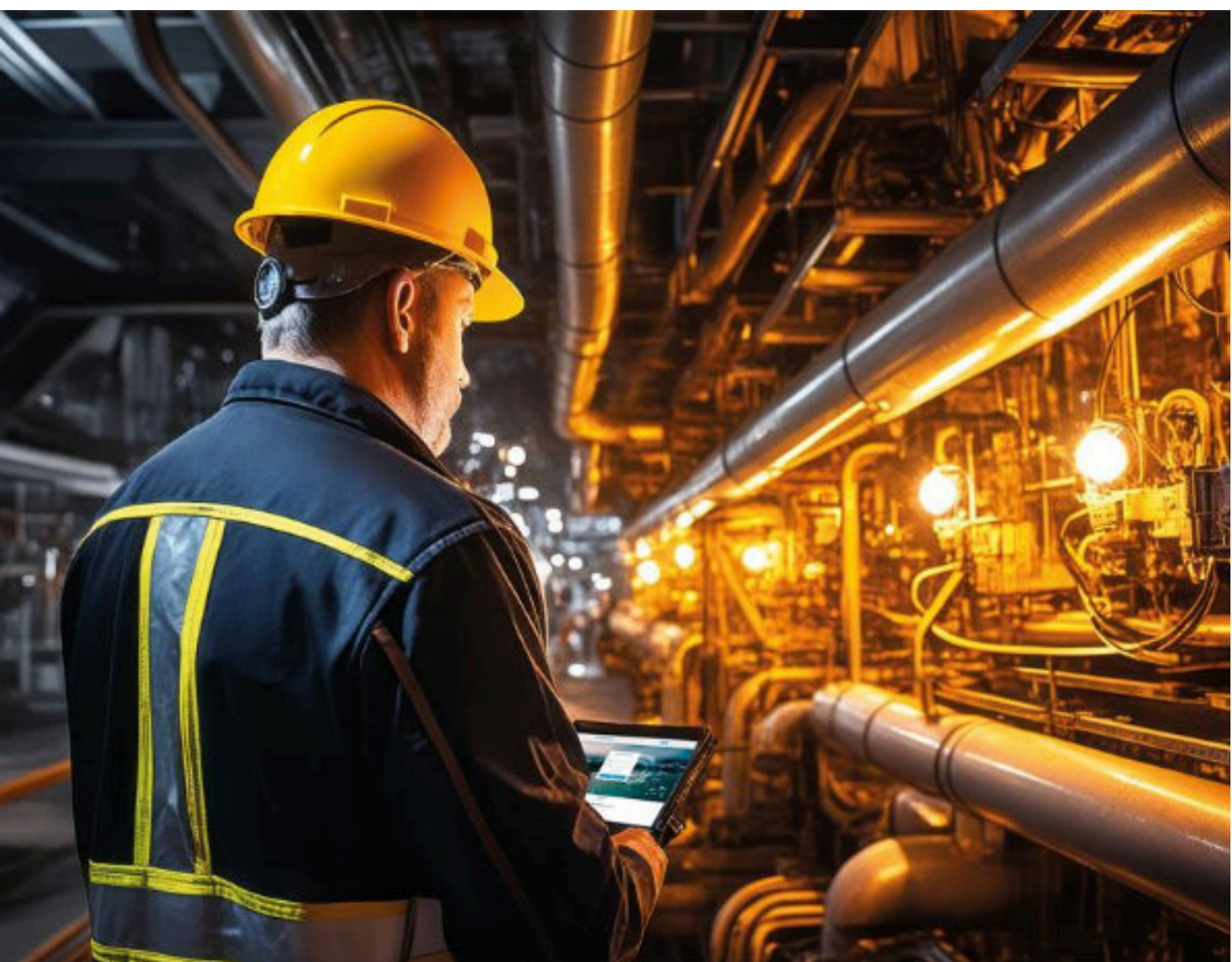


**HYDROPATH**

*Hydro***FLOW**<sup>®</sup>  
U.S.A.

# HYDROPATH CARE



**HYDROKNCT**

**HYDROPATH CARE**

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## PRODUCT OVERVIEW

HydroKnct is an IoT router offering advanced connectivity options, including a 6-way dry node connection, 4-way relay outputs (COM, NO), 4-way analog detection (current 4-20mA), and 1-way serial point transmission. This device provides reliable integration and precise monitoring, making it essential for applications that require control and data communication solutions.



# INTRODUCTION

HYDROPATH Care is a Project Management and Monitoring System (PMMS). It is designed to enable you to keep track of installations of Hydroflow® units and monitor their operation.

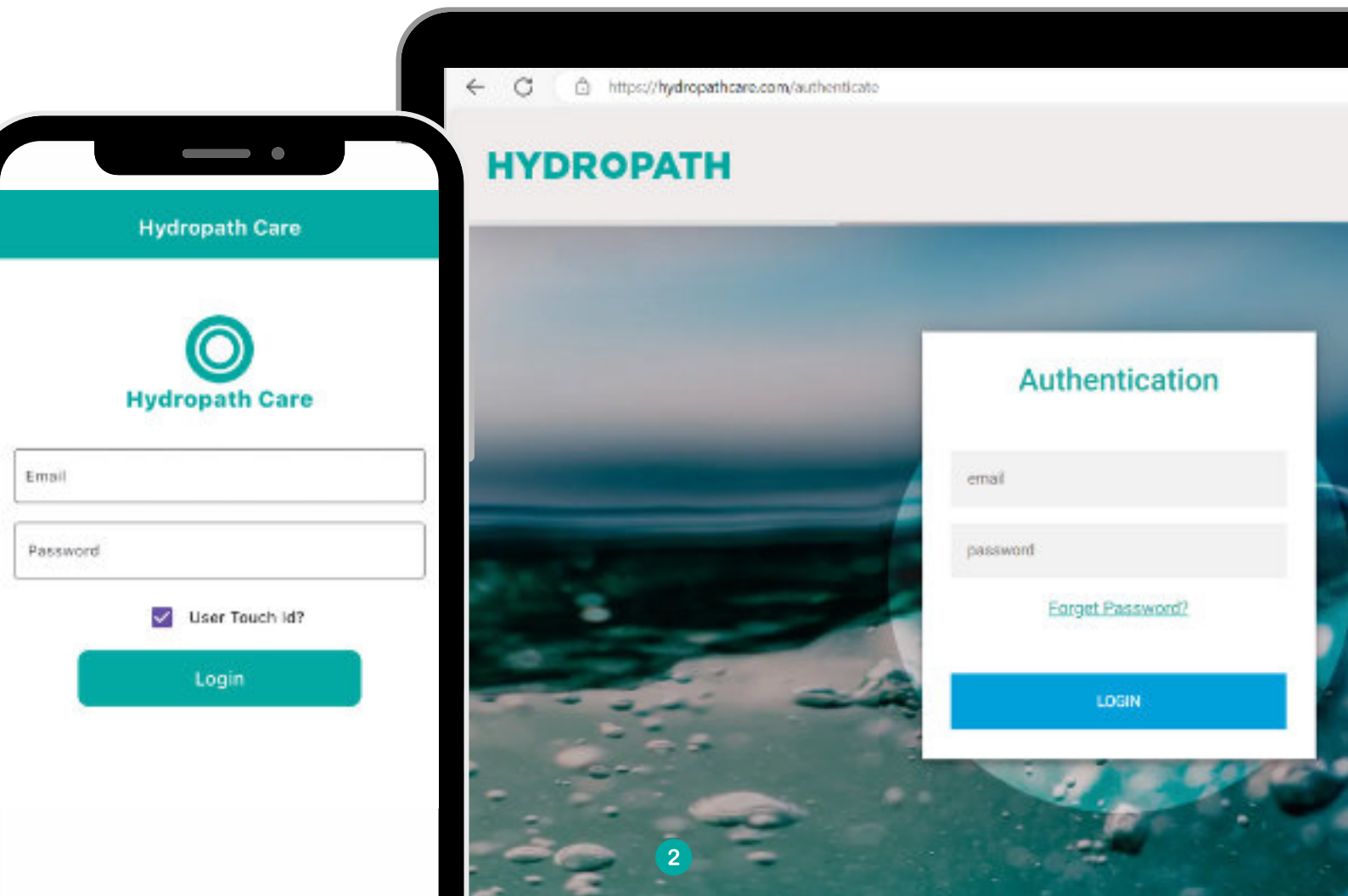
As a customer, you are able to set up multiple “Projects,” each of which can contain multiple Hydroflow® units. This allows you to organise and monitor your installations as required, for example into “Plant room A” and “Plant room B” or “Cooling Tower” and “Production line.”

Website: [hydropathcare.com](http://hydropathcare.com)

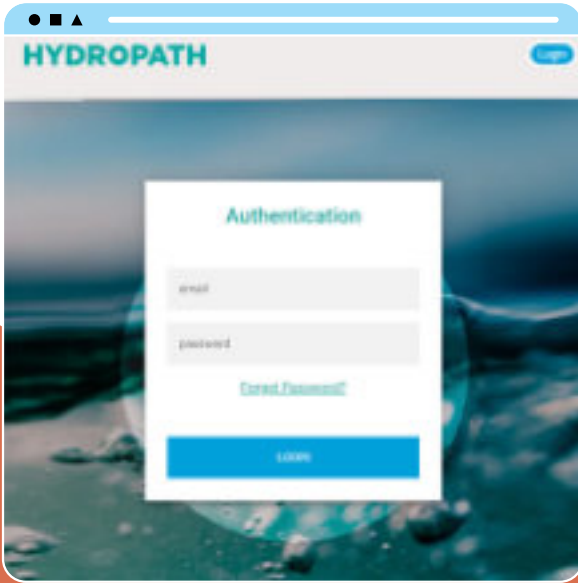
Application: HYDROPATH Care



Complete control over your entire Hydroflow ecosystem from installation to real-time monitoring, all in one conveniently accessible place

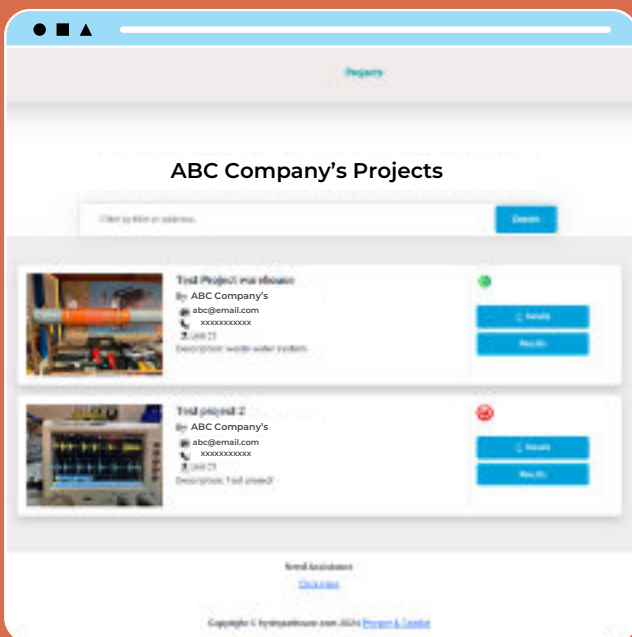


# LOGIN



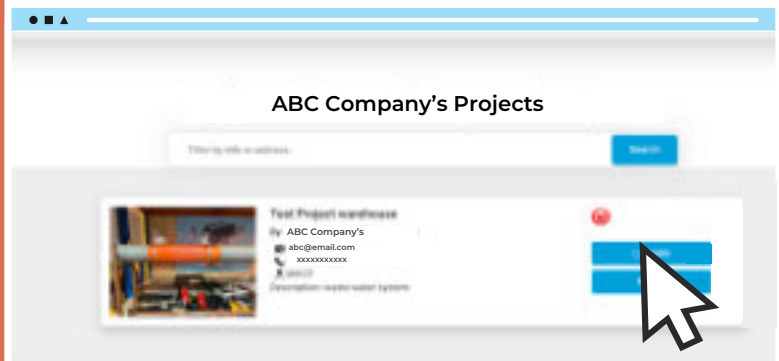
- Click on the login button on the webpage or app.
- Enter your email address and the password provided to you.
- A One Time Pass (OTP) is sent to the email used for registration.
  - Enter the OTP number into the website or App.
  - Please check your spam folder and move the email to the inbox if found there. This should ensure smooth logins in the future.

# PROJECTS



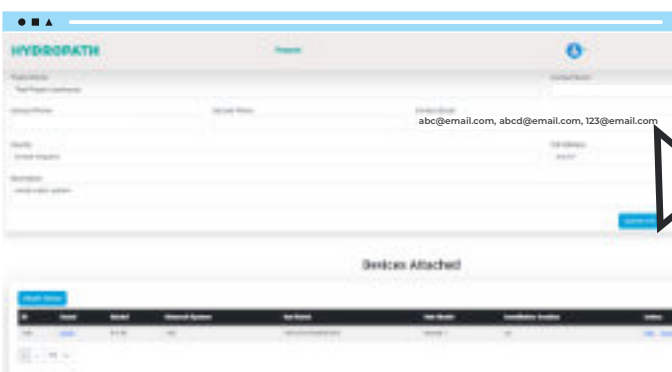
“Projects” page will show a list of existing projects and a single “status light” that is green if the Hydroflowis operating correctly.

## PROJECT INFORMATION



- Click on the “Details” button.
- Here you will see the details of the project.
- You can also update the info of the project if needed after installation.
- On this page you will be able to attach any additional device to the project

***Alerts will be sent to any emails listed in “Contact Email” field (separated by commas). Alerts are sent to these contacts via email and push notifications on the app.***



# ATTACHING A HYDROKNECT DEVICE TO A PROJECT

**HYDROPATH** Projects

Project Name  
Test Project warehouse

Contact Phone  
Second Phone

Country  
United Kingdom

Description  
Water water system

**Attach Device**

ID	Model	Network System	Net Serial
148	F-108	190	1901231924082190

- When the Project is set up, devices can be added to the Project.
- Click on "Attach Device"
- Here you will need to enter all the details requested by the page.
  - First select the serial number of the Hydroflowunit you wish to attach
  - All the Hydroflow units you have purchased should be available in this list.
  - If you are connecting a HydroKnect to this unit, select the serial number of the HydroKnect from the list "Net Device ID"

- Fill in the remaining details.
- Click "Attach Device".
- The Hydroflow unit and (Optional) HydroKnect will now be assigned to this project.
- When the device is powered on and connected to the internet via a LAN cable, the data will be transferred to HYDROPATH Care.

**Assign New Device**

Device Serial  
Enter serial number

Device Model

Net Device ID  
Enter serial number  
Select Up to 4 Images/PDF files  
Choose File No file chosen  
Technician Name

Application Type

Pipe Type

Feed on Test

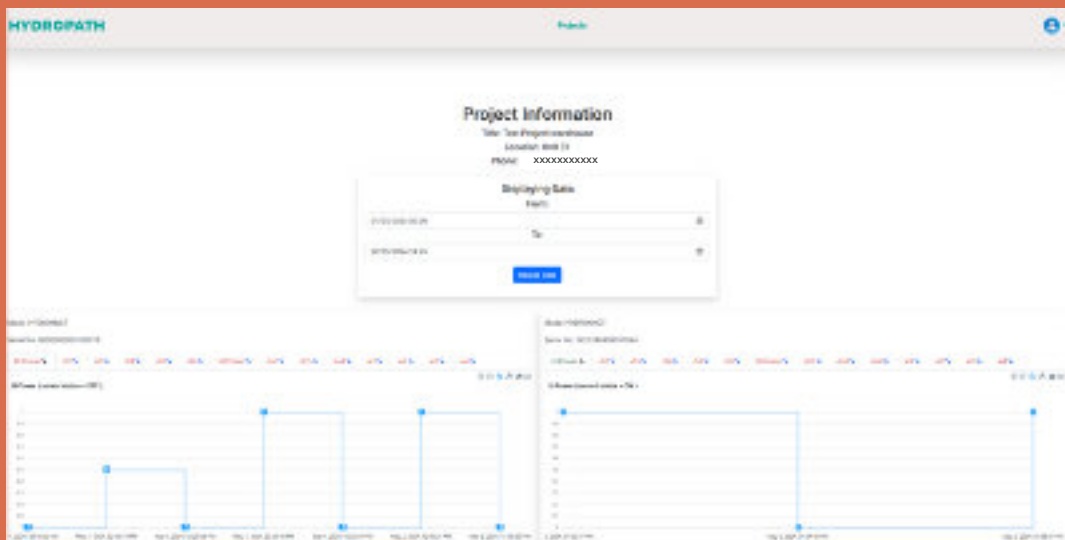
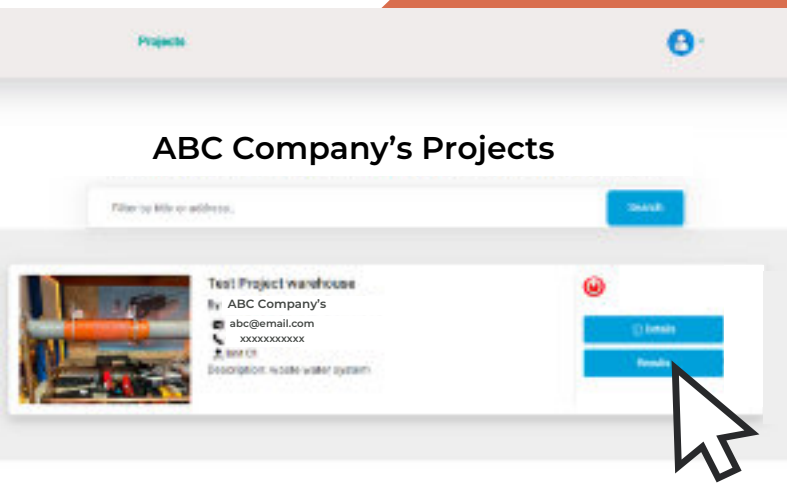
Location

Comments

**Attach Device**

# VIEWING THE STATUS OF A PROJECT

- From a Project's page, click on "Results"
- Here you will get an overview of all the units connected.
- You will be able to check their status over time by selecting the timeframe.
  - The graph initially shows only the current status.
  - Select a timeframe and click "Reload Data" to show the status over time.
- Click "Capture and Download" to download an image of the displayed graph in PNG format.
- Alternatively, click the menu icons on the upper right corner of the graph itself. This allows a download of the SVG image, but also a PNG image or the data in CSV format (readable by Excel).



- Status is indicated by the following numbers
  - 1: ON – Good connection, Hydroflow ON
  - 0: OFF – Good Connection, Hydroflow OFF
  - -1: No Connection or No Power, Hydroflow Status Unknown
- The graph is designed to clearly show changes in status. For this reason the ticks on the x-axis do not represent each time periods (e.g. days, weeks, months) but the time at which the status changed.
- I.e. ON and OFF periods appear the same width no matter how long they last.



# HYDROPATH CARE


## ABOUT US


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HYDROPATH offers advanced water care technology to businesses, industries, and consumers worldwide. Our solutions effectively reduce limescale, prevent bio-fouling, and eliminate the need for chemicals. We achieve this through cutting-edge scientific research, innovative product development, and customized service, ensuring our solutions meet the unique needs of each customer.

## CONTACT US

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U.S.A.

